



City and County of Honolulu
Department of Environmental Services
Refuse Division

NOTICE OF CHANGE TO BULKY ITEM COLLECTION SERVICE

Beginning July 1, 2020, bulky items will be collected by appointment only. The current regular monthly collection will end on June 30, 2020.

Residents can begin scheduling appointments for bulky item collection service on the City's opala.org website beginning June 1, 2020, with collections beginning July 1, 2020. If a resident is unable to schedule online, he/she may call **768-3200** and select option "0" for assistance.

AOAOs and property/resident managers will be required to notify their residents of the program's collection service parameters. There are two options for multi-unit dwellings:

- 1. Default:** Each individual unit within a multi-unit residential building may schedule up to five (5) bulky items per collection appointment and two (2) metal appliances per separate appliance appointment. Residents may leave items curbside from 6:00 p.m. the night before the appointment.
- 2. Alternative Option:** AOAOs and property/resident managers may choose to schedule up to twenty (20) bulky items per collection appointment and up to eight (8) metal appliances per separate appliance appointment for the entire building. Management will be required to consolidate bulky item collection appointments for their tenants and store these items onsite in containment areas between scheduled collection appointments in accordance with Section 9-3.4 of the Revised Ordinances of Honolulu.

To select the Alternative Option, please email collection@honolulu.gov with "OPT OUT" in the subject line. Provide the building's name, site address, name and phone number of the building's point of contact or call 768-3200 and select option "0" for assistance.

Should you have any questions, please call **768-3200** and select option "0."